



Saffery

On the mission to find a sophisticated and smart filtered water system.



Overview

Saffery is one of the UK's Top 20 accountancy practices, with a network of nine offices in the UK, plus offices in Guernsey, Geneva and Zurich. They offer a wide range of services including accounting, business advisory, corporate finance, tax and VAT.

Saffrey
Queen Victoria Street

Challenge – time and space efficiency

When Saffery moved to the new premises in the City of London, they required boiling and chilled filtered water systems for their four tea points.

Gail Woodend, Facilities Manager and Dean Donnelly, Facilities Assistant Manager were introduced to Billi after speaking to their appointed interior designer, **Edge GB**. Previously using kettles and cold water dispensers which were taking too much space throughout their offices, they identified the need to look for a smart alternative. The company was looking for an efficient and sophisticated product that would be easy to use but also match their contemporary interior design.



Solution

After carefully discussing the client's requirements, the Billi Quadra Plus 15 was specified for the four teapoints. This is extremely energy and space efficient as it combines filtered drinking water provision with hot water dispense, all from one under counter system.

The Quadra Plus systems were installed with the XL Lever filtered water tap on a separate drainage front away from the sink and for the hot water, the gooseneck sink mixer tap.

With the use of heat exchange technology, which gives energy saving benefits and also removes the requirement for ventilation, the Billi systems were the most energy efficient option for Saffrey. Also, they wanted to utilise a product to help with their Corporate Social Responsibility and adoption of ESOS, which is a mandatory energy assessment scheme for organisations in the UK.

Saffrey have also taken our Gold Maintenance Plan, a comprehensive maintenance and filter replacement plan, to support their office water solution. Alongside the 24 month warranty, this plan covers all labour and parts required in the event of an issue as well as replacement of filters to an agreed schedule.

"I was introduced to Billi by a designer who was part of the team that was helping us to relocate to the new office and that was the first time I heard of Billi. After an extensive research, we made a decision to go with Billi as it ticked all the required boxes. We felt fully supported throughout the project. Billi understood the challenges and problems we were facing and exceeded our expectations at each touchpoint. My experience with Billi has been very positive, the installation was very smooth and all of my queries were answered promptly."

Dean Donnelly
Facilities Assistant Manager

When we asked Dean to summarise the Billi brand in just three words, he responded:

"Exciting, magic, tap!"

