



HCA Healthcare

Billi, the chilled and ambient water system. Just what the doctor ordered!



Overview

HCA (Hospital Corporation of America) was founded in 1968, in Nashville, Tennessee and currently manages 168 hospitals and 116 freestanding surgery centers in the United States and United Kingdom.

**HCA Healthcare UK
London Digestive Centre**
Welbeck St, Marylebone, London

The Princess Grace Hospital is an acute private hospital based in Marylebone, London and is part of the international division of HCA, which is the world's largest private healthcare company.

Challenge – an efficient chilled and ambient water system to deliver pure water instantly

As part of their refurbishment project across all the sites in the UK, they decided to upgrade their refreshment areas with Billi under-counter system to provide their patients with the highest quality of filtered water. It is very important for places like hospitals to keep their hygiene levels really high and therefore, our 5-stage filtration Fibredyne™ technology played a crucial role when HCA were choosing a water system.



Solution

The aim of this project was to find a complementary product to their coffee machine that is small in size, saves energy and gives their patients a whole new experience. Billi was pleased to be able to deliver on all HCA's requirements.

HCA opted for our Alpine 125 with XL levered tap dispensing chilled and ambient water in the waiting rooms and our Quadra 440 with XL levered tap in chrome with matching drainage font dispensing boiling and chilled water in their office kitchens.

To ensure the Billi systems are maintained and serviced regularly, HCA has opted for our Gold Service Plan, a planned maintenance agreement covering servicing and filter replacement.

"We wanted to upgrade our waiting areas with a sleek dispenser to serve chilled water that is not only energy-efficient but also easy to use.

We were impressed with the design and performance of the XL tap. And of course, it saves so much space. No more standalone water coolers!

The Billi Team is also very swift with their response and I am very pleased with the level of customer service I have been given during this project. Thank you!"

Norbert Gulyas
Catering Services Manager

