

BT - One Braham

The perfect solution for collaborative working at a leading communications services company.



Overview

BT Group plc is a multinational telecommunications company headquartered in London, England. It has operations in around 180 countries and is the largest provider of fixed-line, broadband, and mobile services in the UK and also provides subscription television and IT services.

In November 2020, Billi won a formal tender process to become preferred suppliers of hydration solutions for BT, which includes the install/supply of 500 Billi taps. The Billi solution is part of BT's rolling 'Better Workplace' programme introduced to improve and consolidate its workplaces across the UK, including their new 18-floor flagship HQ in London.

The Challenge

Tasked with recommending, installing, and maintaining a very efficient under-counter system to dispense boiling and chilled water that would not take up too much space, the Billi team rose to the challenge.

One Braham features a hot-desking setup and includes two floors dedicated to events, in a successful attempt to encourage collaboration and entice staff back into the office environment. The chosen drinking water system needed to reliably support this new way of working for BT's employees.

BT Flagship Office One Braham



The Solution

One Braham is one of many BT locations serviced by Billi Quadra 460 XL units with matching drainage fonts.

“The Billi under counter units are a great addition to our office space. Stationed in key areas from the main office spaces, event spaces, the Bistro, and close to our vending facilities throughout, the Billi taps provide BT staff with a facility to dispense both chilled and boiling water instantly,” said Kirsty MacDiarmid, Construction Projects Manager.

Installing and maintaining our Billi under-counter water systems into One Braham has been part of a larger rollout programme across the UK. Working closely with the BT procurement team and site-level contacts, Billi Quadra 460 XL products with matching drainage fonts are now installed in multiple UK locations. The Global Procurement Director for BT has described feeling like a ‘valued customer’ during this ambitious project and we look forward to continuing to support BT’s Better Workplace programme, throughout 2022 and beyond.

Billi Quadra 460 Boiling and Chilled Unit combined with a Chrome XL tap

